



# 2017 Quality policy

Wiring Systems Division

Through its products and services, our Wiring Systems Division provides outstanding quality to promote the best connection between us and our customers, investors and business partners.

All employees in the company successfully use their knowledge and skills on a daily basis to actively work on continually improving efficiency, quality and productivity.

Support in doing this comes from our Continuous Improvement (CI) tools and methods, which are made available through the LEONI Productivity System LPSplus and through providing regular training for all our employees.

We are committed to provide the highest quality and can guarantee that no cost savings will ever detract from quality.

LEONI promotes not only the improvement of quality in all processes through open communication throughout the company but also innovation within the company and when working with its partners.

#### Our company's particular focus in 2017:

- **Optimising customer satisfaction**
- **Working intensively and consequently to improve the efficiency of direct and indirect processes:**
  - Targeted preventive work will take precedence over reactive action
  - Continuous improvement in all processes and standards
  - Consistent implementation of an overarching IT-landscape in order to further optimize our processes. This includes the set-up of a programme management.

#### Executive Board Wiring Systems Division



Dieter Bellé



Bianca Scheller



Martin Glöblein



Ralf Maus



Dr. Michael Rummel



Christian Zürnstein

**LEONI**